

STIVE RACHEL

Power Platform and Copilot Studio Lead: Power Apps, Power Automate, Dataverse, AI agents

Solution architecture, AI agents on business data, technical team leadership, delivery from requirements to production

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10 years of experience, including 7 with IT consultancies serving large accounts. PL-400 certified.

Remote, across EU time zones. Remote or hybrid engagements.

I lead Power Platform delivery for large organisations: solution architecture on Dataverse, canvas and model driven applications, Power Automate process automation and Copilot Studio agents. I currently run a team of 5 developers on an Azure DevOps pipeline for a USD 400 million international infrastructure programme, from requirements gathering through to production release, user training and adoption. My background combines hands on technical work (DUT in Computer Science, PL-400, Power Fx, PowerShell) with the governance, security and stakeholder management that large accounts require.

POWER PLATFORM EXPERTISE

- **Power Apps:** Canvas and model driven applications, Power Fx, responsive layouts, galleries and filtering patterns, integration with SharePoint Online, Outlook and third party APIs.
- **Power Automate and RPA:** Cloud flows, approval workflows, error handling and retry patterns, scheduled and event driven triggers, custom connectors, document generation. More than 50 automations built with Power Automate and Automation Anywhere.
- **Copilot Studio and AI agents:** Agent design, instructions and knowledge sources. Architecture for scoped grounding on SharePoint and Dataverse, security trimming, access by Entra group and DLP alignment of agent connectors. Copilot credit cost modelling. Microsoft 365 Copilot on a SharePoint repository, AI Builder flows in production.
- **Dataverse:** Data modelling and reference data, relationships and business rules, security roles and privileges, business units and teams, record sharing, column level security, B2B guest access.
- **ALM and governance:** Managed and unmanaged solutions, DEV to PROD promotion, environment variables and connection references, Azure DevOps pipelines, environment strategy and DLP policies.
- **Power BI:** Semantic models, DAX measures, row level security, executive dashboards from indicator definition to data quality assurance.
- **Technical leadership:** Team of 5 developers, backlog and sprint management, code and solution reviews, technical decision papers presented to steering and executive committees, workshop facilitation with up to 25 subject matter experts.

PROFESSIONAL EXPERIENCE

Information Systems Team Lead, Power Platform and Dataverse

Ginger-SOFRECO, public infrastructure programme in Benin. January 2026 to date. Full remote and hybrid, France, Poland and Benin.

USD 400 million infrastructure programme, subject to IFC and World Bank compliance requirements.

Copilot Studio agents and AI

- Developed several Copilot Studio agents for the programme with my team, across the development and production environments.
- Led the secure AI assistants workstream, designed for 10 to 40 users: feasibility audit of the tenant, requirements, cost model and phased implementation plan for agents answering from internal SharePoint and Dataverse data.
- Designed the agent architecture and its guardrails: scoped knowledge sources instead of tenant wide grounding, a sixfold cut in the cost per answer, a prepaid Copilot credit pack as a monthly spending cap, agent creation restricted to named owners, access by Entra group, security trimming and DLP alignment of the agent connectors.
- Specified a read only pilot agent over the document management site and the grievance management table in Dataverse, with sourced answers, for publication in Microsoft 365 Copilot Chat.
- Designed and put into production the meeting minutes agent: from the meeting recording to structured minutes in the programme Word template, stored in SharePoint, with AI Builder prompts orchestrated by Power Automate.
- Presented the solution to the programme team, ran a comparison session of AI tools and an AI enablement training week.

Information system and team

- Lead a team of 5 Power Platform developers on an Azure DevOps pipeline: backlog, sprints, solution reviews, release management and progress reporting to the programme directorate.
- Designed the application architecture and data governance of a 20 module information system on Dataverse and SharePoint Online, covering the data model, reference data and document lifecycle.
- Built canvas applications for risk management, stakeholder management and resettlement tracking, including complex filtering, file handling through the Dataverse Web API and environment variables for portability.
- Defined the Dataverse security model: roles and privileges, business units, segregation between internal and external stakeholders including funding agencies, contractors and public authorities.
- Delivering the migration of a project portfolio system from the retiring Project Online to a hybrid MS Project and Dataverse architecture, with the technical justification and target design approved by the client.
- Manage identity and access in Entra ID: account lifecycle, security and dynamic groups, external contributor invitation and monitoring, licensing, MFA and conditional access.
- Scoped the interfaces with Yousign (electronic signature) and ArcGIS (GIS), covering technical prerequisites and the security of data exchanges.

Copilot Studio Agent Proof of Concept, Product Marketing

Atelier Melney (trading name of RSV Consulting), for a French consumer electronics distributor. 2026.

- Built an end to end proof of concept on the client's real files: from supplier emails and attachments to an approved packaging brief in 5 languages and an A4 product sheet with barcodes.

- Copilot Studio agent in Teams with 7 tools as the buyer's entry point, backed by 14 Power Automate flows, 4 AI Builder prompts and 6 SharePoint lists, all within Microsoft 365 and with no external API.
- Guardrails by design: every value keeps its source, a contradiction between two sources becomes a question to the buyer, and a human approves before anything is sent.
- Ran the client demo and wrote the fixed price proposal, with an estimated 85 minutes saved per product.

Technical Product Owner, Power Platform and Microsoft 365

A major energy group. 2024 to 2025.

- Designed and delivered a tracking solution for 250 joint ventures worldwide: requirements gathering with business departments, target design, prioritisation of trade-offs and product backlog management in Jira.
- Replaced a business critical Excel process with a Power Apps application used across the joint venture network.
- Implemented a custom Microsoft 365 Copilot on a SharePoint repository, defining its scope, data sources and usage boundaries.
- Defined the entitlement and access model across Entra ID, SharePoint and Power Apps, together with the functional and technical specifications.
- Built Power BI management dashboards from data modelling to KPI definition, and automated the surrounding processes with Power Automate.

Senior Project Manager, Automation, Digital Workplace and Data

C2S Bouygues and Bouygues Telecom Services (Bouygues Group IT consultancy). 2017 to 2024.

- Designed more than 50 automations across finance, HR and marketing with Power Automate and Automation Anywhere, including bug fixing and enhancement releases.
- Designed and governed more than 20 SharePoint sites for Digital Workplace projects, including a reference framework of content types, site columns, managed metadata and a consistent permission model.
- Migrated SharePoint On-Premises environments to SharePoint Online using ShareGate and PowerShell: inventory and mapping, functional gap analysis, cutover planning, permission remapping.
- Delivered Power BI reporting for business departments: dashboards, operational KPIs, performance analysis.
- Ran Agile ceremonies and managed more than 50 projects, acting as the technical counterpart of the IT, security and operations teams.

Client sectors: public sector, energy, telecommunications, media, real estate and industry, including several multi-entity contexts.

Data and BI Project Manager

Air Liquide. 2015 to 2017.

- Redesigned the group health and safety application and migrated its incident management tools: analysis of the existing setup, comparison of target solutions, reduction in processing times.
- Structured and automated financial and operational reporting for executive audiences, with interactive dashboards integrated into the group collaboration platform.
- Advanced Excel and VBA: complex models, high volume data processing, automation of repetitive tasks.

CERTIFICATIONS

- Microsoft PL-400, Power Platform Developer / Functional Consultant.
- Professional Scrum Master (PSM) and Professional Scrum Product Owner (PSPO).
- Automation Anywhere Certified Advanced RPA Professional.
- Mozzaik365 Fundamental, SharePoint Digital Workplace add-in. Growth and Data Automation, Le Wagon (2024).

EDUCATION

- 2015 to 2017, Pôle Paris Alternance (PPA), Paris. MBA in E-Business and Digital Marketing. Master 2 in Communication Systems Management.
- 2004 to 2005, I2M Guadeloupe. Bachelor degree in Organisational Management.
- 2000 to 2002, University of Artois, Lens. DUT in Computer Science, Software Engineering.

TECHNICAL ENVIRONMENT

- **Power Platform:** Power Apps (canvas and model driven), Power Automate, Dataverse, Power BI, Copilot Studio, AI Builder, Power Platform admin center, DLP policies.
- **AI agents:** Copilot Studio, Microsoft 365 Copilot and Copilot Chat, Claude Agent SDK, MCP servers (Python, FastMCP).
- **Microsoft 365:** SharePoint Online and On-Premises, Teams, OneDrive for Business, Exchange Online, admin centers.
- **Identity and security:** Entra ID (conditional access, MFA, dynamic groups, entitlement governance), Azure AD Connect, GDPR.
- **Azure and DevOps:** Logic Apps, Functions, Storage, Azure DevOps (boards, repos, pipelines).
- **Languages and scripting:** Power Fx, PowerShell and PnP, JavaScript and JSON (SPFx, list formatting), DAX and M (Power Query), SQL (T-SQL), HTML and CSS, VBA.
- **Methods:** Scrum, ITIL (incident and change management), TOGAF. Tooling: ShareGate, Jira, Automation Anywhere, Mozzaik365.
- **Languages:** French native. English fluent, used daily in an international programme. Spanish basic.